

Welcome

Annual General Meeting of Shareholders

The Hague, June 3, 2021



William L. Connelly

Chairman of the Supervisory Board





Welcome to the Annual General Meeting of Shareholders

Agenda item 1

Opening



Agenda item 2

2020 Business overview





Transforming Aegon

Focus – Execute – Deliver

Lard Friese

CEO and Chairman of the Executive Board

The Hague, June 3, 2021



Helping people achieve a lifetime of financial security

Navigating through the COVID-19 pandemic

- Employees adapted swiftly to a new way of working
- Maintained high customer service levels and engagement with our business partners
- Developed and began execution of Aegon's transformation plans
- Supporting Aegon's communities
- Paying out more life insurance claims as a result of elevated mortality
- Taking management actions to maintain a strong capital position



Key messages

- 1) Making early progress on strategic commitments and financial targets
- (2) Improving commercial momentum for Strategic Assets
- 3 Progressing well on active management of Financial Assets
- 4 Increasing strategic focus through divestments
- (5) Executing on operational improvement plan; intensifying organizational rhythm

Investment proposition

Clear strategic focus, building on our strengths

Valuecreating capital allocation

Improving operational performance

Strong balance sheet and growing capital distributions



Focusing on three core markets, three growth markets, one global asset manager

Large, established investment, protection, and retirement markets Benefiting from structural tailwinds **Core markets** towards DC pensions Aegon has leading positions Spain / **Portugal** Fast-growing businesses, under-penetrated markets Growth

Global asset management

- Strong investment capabilities
- Key enabler of success in core and growth markets

markets





- Aegon has successful partnerships
- Potentially developing into new core markets

Improving commercial momentum for Strategic Assets







- Grow workplace solutions with enhanced focus on Middle-Market retirement plans
- Grow and invest in affiliated distribution and associated Term Life, Indexed Universal Life, and Final Expense
- Grow mortgage origination and defined contribution business
- Position Knab as digital gateway to individual retirement solutions
- Grow in workplace and retail markets
- Leverage capability in investment solutions and advice

Developments in 1Q21

Focus

- Maintained top-5 position in new sales for Middle-Market retirement plans
- Grew new life sales of selected products by 27%; growing market share and number of agents
- Maintained a leading position in mortgage origination
- Grew net deposits in low-cost defined contribution products by 14%
- Improved net deposits in Retail channel from better platform proposition and strong investor sentiment
- Continued positive net deposits in the Workplace channel



Progressing well on active management of Financial Assets



US variable annuities, LTC and fixed annuities



- Established dedicated teams to manage the US **Financial Assets**
- Closed for new business
 - Traditional Variable Annuities with interest rate sensitive living and death benefits riders
 - Stand-alone Long-Term Care (LTC)
 - Fixed index annuities
- Increased hedging of legacy variable annuity block
- Obtained approvals for 37% of targeted LTC rate increase program

- Established dedicated teams to manage the Dutch Life business
- Closed for new business
 - Individual life insurance, except for direct annuities
 - Defined benefit group pensions for new customers
- Obtained approval for and implemented internal model improvements, reducing Solvency II ratio sensitivity
- Installed quarterly remittance policy; leading to stable cash flows to the Group



Increasing strategic focus through divestments and capital reallocation

Business Central & Hungary Poland **Eastern** Turkey Romania **Europe** Stonebridge, UK Portfolio of fintech **Divestments Transamerica** and insurtech companies reallocation gobear GoBear High-Net-Worth business focused on

Asian market

and capital

Decisions taken

- Divestment for EUR 830 million
- Valuation at 2.6x P/B and 15x operating result after tax
- Closing expected in 2H 2021, subject to regulatory approval
- Divestment for approx. GBP 60 million
- Closed in 1Q 2021
- Divestment for approx. EUR 40 million
- Transamerica will continue to work with portfolio companies
- Decision to cease funding in January 2021
- Brand and e-lending business have been sold to strategic buyers in order to achieve a controlled and swift exit
- Tight capital management and bias to exit
- Rightsizing in response to challenging market conditions
- Focus sales on less interest rate sensitive products

Intensifying the organizational rhythm

Strategy and operating plan

Performance management

- Monthly performance reviews
- Quarterly external reporting
- Targets on cost, growth, and capital



Initiative delivery

- Real-time, initiative-level tracking
- Weekly initiative-level review with responsible owners & respective Management Board (MB) member
- Weekly delivery review by full MB to overcome roadblocks

Culture & capabilities

- Shift to high-performance culture
- Build execution muscle
- Supplement capabilities where required



Financial targets 2021 – 2023¹

Reduce leverage

EUR 5.0 – 5.5 billion

Gross financial leverage target

Implement expense savings

EUR 400 million

Lower addressable expenses vs. 2019

Increase free cash flows

EUR 1.4 – 1.6 billion

Cumulative free cash flows over 2021 - 2023

Distribute capital to shareholders

Around EUR 0.25 dividend per share over 2023



Financial highlights 2020

Operating result

Full year 2020



EUR 1,710 million

Free Cash Flows¹

Over 2020



EUR 530 million

Gross financial leverage²

As per Dec 31, 2020



EUR 6.0 billion Down EUR 0.7 billion

Addressable expense savings³

From expense initiatives



EUR >75 million

Total dividend per common share⁴

Over 2020



EUR 0.12

Capital ratios⁵

As per Dec 31, 2020







432%

159%

^{1.} Targeting cumulative free cash flows of EUR 1.4 to 1.6 billion over 2021 - 2023

^{2.} Target for gross financial leverage is EUR 5.0 to 5.5 billion

^{3.} Expense savings achieved in 2020 compared with FY 2019 addressable expenses on a constant currency basis. Targeting EUR 400 million expense savings by 2023 4. Barring unforeseen circumstances and subject to AGM approval. Targeting around EUR 0.25 dividend per share over 2023

^{5.} RBC ratio for the US, Solvency II ratio for the other units. UK refers to the Solvency II ratio of Scottish Equitable Plc

Non-financial highlights 2020



EUR 213 billion

in responsible investment solutions

up 3% compared to 2019



EUR 9.7 million

community investment

up 5% compared to 2019



30.5% reduction

In total operational greenhouse gas emissions compared to 2019



50% women in workforce

32% women in senior management



NPS: 32% of our businesses performing above

the average of our peers

up 23%-points compared to 2019



Employee engagement score of 72

up 5 points compared to 2019

Agenda item 3

Annual Report and Annual Accounts 2020



Agenda item 3.1

Reports of the Boards for 2020



Agenda item 3.2

Annual Accounts 2020 and report of the independent auditor

Gert-Jan Heuvelink

June 3, 2021





Agenda item 3.2

Annual Accounts 2020 and report of the independent auditor

Agenda item 3.3

Remuneration Report 2020





Chairman of the Remuneration Committee



2020 Remuneration Report

Published as part of the 2020 Integrated Annual Report

Report content

- Business and remuneration highlights
- Remuneration at Aegon in general
- Supervisory Board Remuneration Report
- Executive Board Remuneration Report

Main changes compared to last year

- Updated policy summaries, following approval of new Supervisory Board and Executive Board remuneration policies by our shareholders at the AGM last year
- Retrospective disclosure of target levels which were set to calculate variable compensation of Executive Board members has been added to further increase transparency



Supervisory Board Remuneration Policy in 2020

Approved by shareholders at the 2020 AGM

Fees	Scope	Amount (in EUR)
Base Fee	Supervisory Board membership	80,000 per year – Chairman
		50,000 per year – Vice-Chairman
		40,000 per year – Members
	Risk or Audit Committee membership	13,000 per year – Chairman
		8,000 per year – Members
	Membership of other Committees	10,000 per year – Chairman
		5,000 per year – Members
Attendance Fee	Committee meetings	3,000 per meeting
	For extra Supervisory Board meetings (>6)	3,000 per meeting
Travel Fee	To attend Supervisory Board (Committee)	2,000 for continental or US-interstate travel
	meeting	4,000 for intercontinental travel



Supervisory Board remuneration in 2020

Remuneration received in 2020

In EUR thousand	Base Fee ¹	Attendance Fee	Travel Fee	Total	2019 Total
Connelly	95	45	4	144	169
Ellman	55	39	4	98	115
Noteboom	58	39	0	97	103
Ramsay ²	38	21	0	59	
Van der Veer³	22	27	0	49	118
Wellauer ²	33	21	0	54	
Wortmann – Kool	63	48	0	111	123
Young	66	57	4	127	158
Total	430	297	12	739	865

¹ Fees for Supervisory Board membership and membership of the Board's Committees combined.



² Per May 15, 2020.

³ Up to May 15, 2020.

Executive Board Remuneration Policy in 2020

Approved by shareholders at the 2020 AGM

Component	Details
Fixed compensation	Paid in 12 monthly installments
Variable compensation	Target/maximum: 80%/100% of fixed compensation Mandatory mix of 50-80% Aegon and 20-50% personal performance, at least 20% on a 3-year performance period and covering mandatory performance
	indicator categories (e.g. shareholder return and ESG) Pay-out:
	 1/3 upfront in cash 2/3 deferred in Aegon shares, cliff-vesting after 3 years Shares subject to additional 2-year holding period after vesting
Pension	40% of fixed compensation
Other benefits	E.g. company car (incl. tax) and social security paid by employer

Executive Board remuneration in 2020

Remuneration received in relation to 2020

In EUR thousand	Fixed	Sign-on ¹	Variable ²	Pension	Benefits	Total	2019 Total
Friese	931	1,228	634	373	49	3,215	
Wynaendts³	496		302	337	97	1,232	3,916
Rider	941		640	376	67	2,024	2,124
Total	2,368	1,228	1,577	1,086	213	6,472	6,040

¹ Per May 15, 2020. Of the sign-on amount, 55% has been paid in 2020. The remainder will be paid in later years subject to continued employment (20% in 2021, 14% in 2022, 9% in 2023 and 3% in 2024).

² Awarded in relation to 2020 plan year (upfront cash paid in 2021, shares deferred to 2024).

³ Up to May 15, 2020. Mr. Wynaendts did not receive a severance payment.

Executive Board variable compensation in 2020

2020 Aegon Group results for calculation Executive Board variable compensation

Aegon performance indicators	Weight	Target	Result	In %
Relative Total Shareholder Return	14%	#5 of 15	#12	0%
Return on Equity	14%	10.0%	8.5%	0%
Fees and Premium based Revenues	14%	4,857	4,811	95%
Normalized Capital Generation (2yr: 2019-2020)	14%	2,632	2,883	124%
Market Consistent Value of New Business	14%	445	262	0%
Relational Net Promoter Score	14%	17	18	125%
Strategy Execution	14%	100%	57%	57%
Result for employee bonus pools				57%
Result for Executive Board members				54%

Executive Board variable compensation in 2020 (cont'd)

2020 results for variable compensation calculation

Friese	Result
70% Aegon performance¹	54%
10% Strategy development	100%
10% COVID-19 crisis management	100%
10% Sustainable organization	100%
Total result	68%

Wynaendts	Result
70% Aegon performance ¹	54%
10% Strategy execution	54%
10% Handover to successor	95%
10% Sustainable organization	80%
Total result	61%

Rider	Result
70% Aegon performance ¹	54%
10% Finance strategy execution	100%
10% Finance transformation	100%
10% Sustainable organization	100%
Total result	68%

¹ Includes company results on: Relative Total Shareholder Return, Return on Equity, Fees and Premium based Revenues, Normalized Capital Generation, Market Consistent Value of New Business Relational Net Promoter Score and Strategy Execution (see previous slide).



Executive Board remuneration in 2021

Upcoming changes and considerations

In EUR thousand	Fixed	Variable	Pension	Total
Friese	1,485	Target: 80%	40%	Target: 3,267
		Max: 100%		Max: 3,564
Rider (per June) ¹	988	Target: 80%	40%	Target: 2,174
	(+5%, was 941)	Max: 100%		Max: 2,371

- Pension: Currently includes an additional allowance of ca.10-15% compared to other employees. The Supervisory
 Board will consider removing this additional allowance in the next Remuneration Policy update for new Executive
 Board members, while ensuring their total compensation level stays competitive.
- Minimum shareholding requirement: 100% of fixed compensation, voluntarily accepted by the Executive Board members. The Supervisory Board will consider to include this requirement in the next Remuneration Policy update.



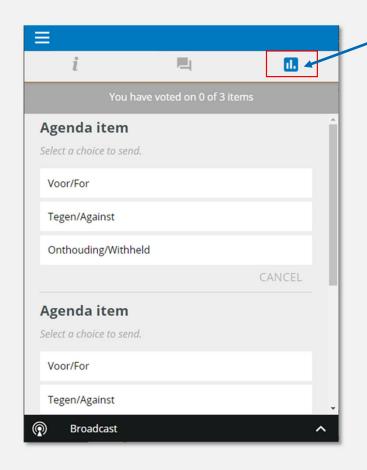
Agenda item 3.3

Remuneration Report 2020



How to vote

- Please submit your vote by clicking on "for", "against", or "withheld"
- You can change your vote until the voting is closed
- A vote confirmation will be displayed



Click here if you would like to vote

Agenda item 3.4

Adoption of the Annual Accounts 2020



Agenda item 3.5

Approval of the final dividend 2020



Dividend*

- It is proposed that the final dividend for 2020 will amount to EUR 0.06 per common share and EUR 0.0015 per common share B
 - If approved, and in combination with the interim dividend of EUR 0.06 per share paid over the first half of 2020, Aegon's total dividend over 2020 will amount to EUR 0.12 per common share
- Aegon aims to pay out a sustainable dividend to allow equity investors to share in Aegon's performance, which can grow over time if Aegon's performance so allows
- Aegon's plans for returning capital to shareholders are based on the actual and expected
 capital position of its operating units, the expected levels of capital generation and free
 cash flow and the expected allocation of capital to invest in Aegon's strategy and in the
 quality of its balance sheet



Approval of the final dividend 2020



Appointment of PriceWaterhouseCoopers Accountants N.V. as independent auditor for the Annual Accounts 2021, 2022, and 2023



Release from liability



Release from liability for the members of the Executive Board for their duties performed during 2020



Release from liability for the members of the Supervisory Board for their duties performed during 2020



Composition of the Supervisory Board



Reappointment of Ms. Dona Young as member of the Supervisory Board



Ms. Dona D. Young

Age: 67

Nationality: American

Main occupation

Non-Executive Director

Main former occupation

- Chairman, President, and CEO of the Phoenix Companies

Membership of other Boards

- Member of the Supervisory Board and Lead Independent Director of Foot Locker, Inc.
- Independent Director of the Board of Directors of USAA
- Board of Trustees of Save the Children US (not listed) and Save the Children International and Save the Children Association
- Independent member of the Advisory Board of Spahn & Rose Lumber Company (not listed)
- Member of the Board of the National Association of Corporate Directors



Reappointment of Mr. William Connelly as member of the Supervisory Board



Mr. William L. Connelly

Age: 63

Nationality: French

Main occupation

- Non-Executive Director

Main former occupation

- Member of the Management Board ING Bank N.V.

Membership of other Boards

- Independent Director on the Board of Directors of Société Générale
- Chairman of the Board of Directors of Amadeus IT Group S.A.
- Independent Non-Executive Director on the Board of Directors of Self Trade Bank SA (not listed)
- Chairman of the Georgetown Spain Foundation



Reappointment of Mr. Mark Ellman as member of the Supervisory Board



Mr. Mark A. Ellman

• Age: 64

Nationality: American

- Main occupation
 - Non-Executive Director
- Main former occupation
 - Vice Chairman Global Origination, Bank of America/ML
- Membership of other Boards
 - None



Appointment of Mr. Jack McGarry as member of the Supervisory Board



Mr. Jack F. McGarry

• Age: 63

Nationality: American

- Main occupation
 - Non-Executive Director
- Main former occupation
 - Chief Financial Officer Unum Group
- Membership of other Boards
 - None



Composition of the Supervisory Board



Composition of the Executive Board



Reappointment of Mr. Matthew Rider as member of the Executive Board



Mr. Matthew J. Rider

• Age: 57

Nationality: American

- Main occupation
 - Chief Financial Officer
- External Board memberships that Qualify under Act Management and Supervision
 - None



Reappointment of Mr. Matthew Rider as member of the Executive Board



Cancellation, issuance, and acquisition of shares

Proposal to cancel common shares and common shares B



Authorization of the Executive Board to issue common shares with or without pre-emptive rights



Authorization of the Executive Board to issue shares in connection with a rights issue



Authorization of the Executive Board to acquire shares in the Company



Cancellation, issuance, and acquisition of shares

Any other business



Voting results



Any other business



Closing





The live presentation of the Annual General Meeting of Shareholders has concluded

